



主旨：民眾來函感謝駐休士頓辦事處同仁之協助(pdf 檔)(2025-05-10)

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Sir/ Madam, I went to TECO-Houston for Passport Renew and Authentication Services on ○/○/2025
Your service staff, Dorothy Tseng and Sharon Ou, are very helpful. They not only guided me to fill out the forms, but also taught me the process to renew my passport. They also showed me where to take the picture for Taiwan Passport. Even better, they tell me that I can knock the door to turn in my photos even their office hour ended and their door closed. They are so wonderful and saved me a trip to make up the photos. I was impressed by their knowledgeable service and grateful for their help. I will give them a 5- star review, but I don't know where to write that, so I write you this letter to let you know that you have these two excellent staff.