主旨:民眾來函感謝駐波士頓辦事處之協助(pdf檔)(2022-3-12)

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I'm writing to follow-up on my previous complaint of long wait time on the phone with TECO Boston. We were able to get in touch and make an appointment via email. When my wife went to apply for my visa in person, the staff was very helpful and accommodating. Sorry I didn't realize the inconvenience my previous message has caused. My most sincere apologies, and thank you for addressing my concerns.

