109/11/16

Dear Sirs/Madam,

My wife and I would like to take this opportunity to express our thanks and appreciation to your Vancouver team, especially to Mr. Charles Teng.

During this special COVID-19 period, everything is difficult and timeconsuming. As a Canadian business investor, please know how much we appreciated getting the resident visa so quickly. Because our Taiwan company have some urgent matters for me to be in Taiwan. Mr. Charles Teng showed good care on our special case, and response surprisingly quick. I'm really impressed by his hard work and efficiency. It really shows a good example of Taiwan government officer.

His work ethnic such as hardworking, quick response and friendly attitude really bless me and my business in such troublesome time as now. Thank you so much for your extraordinary supports and understanding.

With Sincere gratitude, Jimmy.