

From : c00000000n@hotmail.com>

Date : Fri, 9 Feb 2018 23:35:54

Subject : Thank you!

To whom it may concern,

My name is 陳 O O. I'm writing this to let you know that I was at the TECOLA office this past Monday, Feb 5th, to renew my Taiwanese passport and to get some other paper work done. I thought you should know about the wonderful people you have working there, especially Miss OOO Kuo and Miss OOO Wang.

The interaction that I had with Miss OOO Kuo while I was at TECOLA office was such a pleasant experience. She was very knowledgeable, courteous, patient, and incredibly helpful. I couldn't have asked for better service.

Also, before visiting the TECOLA office, I called and talked with Miss OOO Wang to inquire about information regarding renewing my passport and the other paper work that I had to do. She also was very knowledgeable, courteous, patient, and incredibly, helpful.

As I said, I couldn't have asked for better service from both Miss OOO Kuo and Miss OOO Wang. I really appreciate all of their help! Their good work ethic and professionalism should be recognized!

Thank you for your time!

Sincerely,

陳 O O